Tidal_Policy_2026_Promotion_T&C_v1.0_12292025

Tidal NETWORK CONNECTING COMMUNITY	**Policy Title: Promotional Terms & Conditions Policy**		
	Department: Tidal Network		
	Approval: Approved		
	Policy#: POL-004	**Original Effective Date: 01/01/2026**	
	Page: 1 of 2		**Last Revised: 10/06/2026**

2026-2027 Promotional Terms & Conditions

Effective January 1, 2026, through September 30, 2027.

Tidal Network is offering a promotional residential internet service rate of **$20.26 per month** ("Promotional Rate") to celebrate 2026 ("Promotion").

At the end of the promotional period, the subscriber's monthly service rate will automatically return to the standard rate of $89.99 per month.

Eligibility

The Promotional Rate is available to new and existing residential subscribers at service locations:

- Within Tidal Network's current coverage area, and
- Where network bandwidth capacity is available.

Availability is limited and offered on a first-come, first-served basis. Not all addresses will qualify.

Promotional Period

The Promotional Rate will be available through September 30, 2027, subject to and consistent with these Promotional Rate Terms.

Changes or Discontinuation

This Promotion may be modified or discontinued by Tidal Network at any time.
If changes occur, subscribers will receive at least 30 days' advance notice prior to the next

billing cycle, provided through their monthly billing statement or other reasonable communication methods. Subscribers may cancel service before the change takes effect, subject to current Subscriber Terms & Conditions.

Pricing and Services

- Promotional Rate applies to the monthly residential internet service charge only.
- The standard residential rate outside of this Promotion is $89.99 per month.
- Unlimited data is included.
- Installation and standard service equipment are provided at no cost, including after the Promotion ends.
- Taxes, government fees, credit card fees, or non-standard services (if applicable) are not included.

Service Limitations

Service availability, speeds, and performance depend on location, network conditions, and infrastructure and are not guaranteed at any specific address.

Non-Transferability

The Promotional Rate is tied to the qualifying service address and may not be transferred to another location or account.

Subscriber Terms

This Promotion is subject to Tidal Network's Subscriber Terms & Conditions, including policies related to privacy, billing, cancellation, equipment, and acceptable use. Full details are available at **tidalnet.com/policies**. These Promotional Terms & Conditions govern the Promotion only; all other Subscriber Terms & Conditions remain in effect. To the extent these Promotional Terms & Conditions conflict with the Subscriber Terms & Conditions, the Subscriber Terms & Conditions shall govern.

Contact

For eligibility or service availability questions, please contact Tidal Network at:
907-463-7966 or **1-855-463-7966**